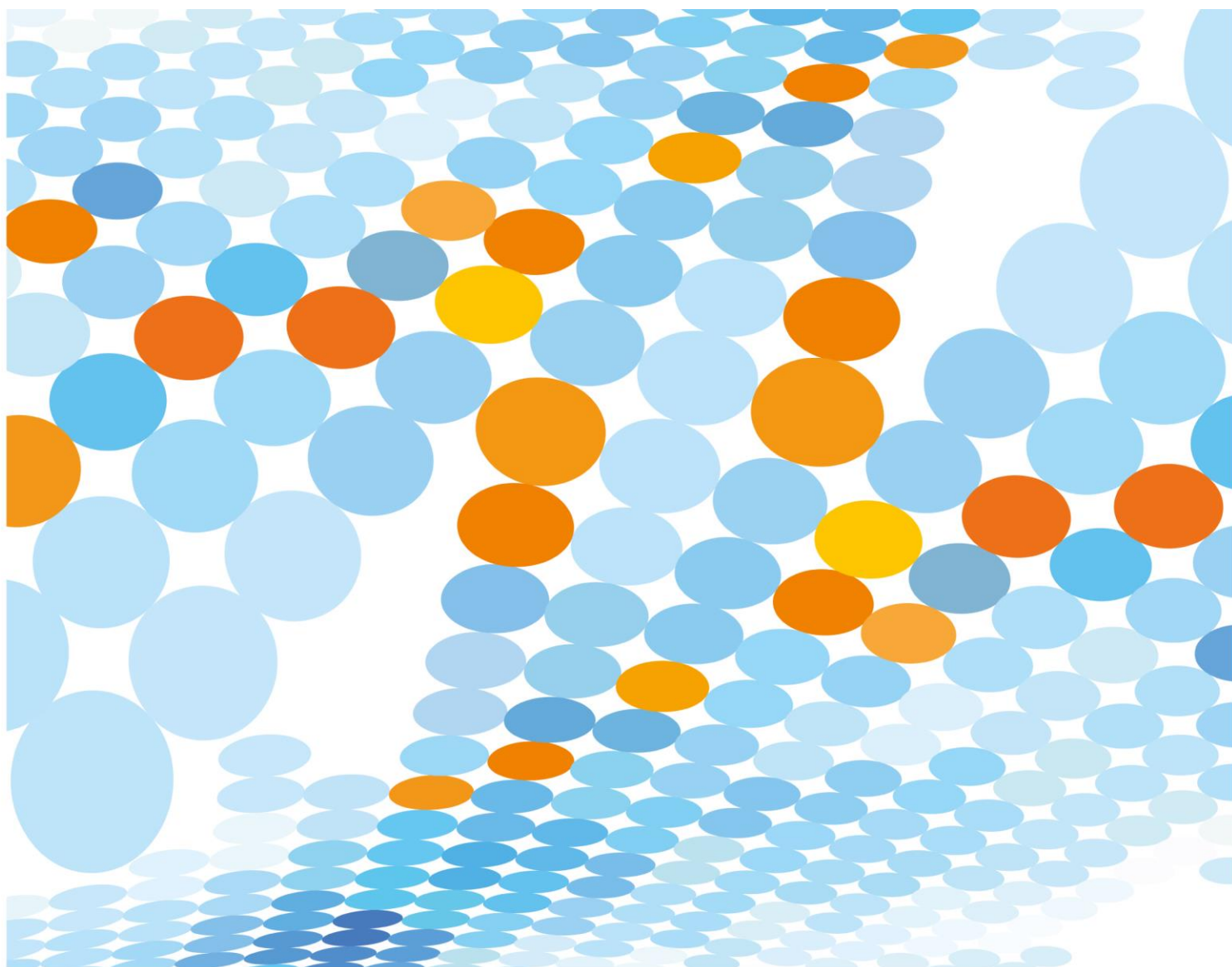


# Parent and Carer's Fact Sheet - Pilot

Using Microsoft Intune, for Queensland State Schools



### BYOx V2 Overview

The Department of Education is implementing a new Bring Your Own (BYO) device solution called "BYOx V2".that enables students to use their privately owned devices to access school email, learning applications, printers and shared network drives at the school.

As part of the BYOx V2 project rollout, schools wireless systems will be updated to handle access from private devices and Microsoft Intune, a mobile device management platform will also be introduced.

### What does "enrolling your child's device into Intune" mean for my child?

Enrolling your child's device into Intune, will mean your child will be able to:

- access the school Wi-Fi network and have school email automatically set up and configured
- access the school's learning applications and websites.
- self-manage their device and perform tasks like:
  - Passcode Reset's without having to wipe the iPad or take it to the Apple Store.
  - Placing your device in Lost mode
  - Factory Erasing your device remotely

### What can't school administration staff see and do on my child's device?

After installing Intune on your child's device, your school can only see information that is relevant to school. The school cannot:

- see your child's personal information.
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- see what your child is doing on their device.
- see or locate where your child's device is.
- see information on your child own applications (other than school applications) that are installed on your child's device.<sup>1</sup>
- uninstall any applications including your child's own applications.

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<sup>1</sup> Due to the way Apple has configured MDM capability for MacOS, Intune reports ALL software applications installed on Mac devices.

### What if I am having trouble with the enrolment?

If you are having trouble or have further questions, contact your school IT support or school administration staff.

Please note, your child will need to stay logged in for up to 15 minutes after enrolment is done, to make sure all Intune set-up is complete.

### Frequently Asked Questions

#### **Where is it best to enrol my child's device into Intune?**

We recommend that your child enrolls their device into Intune at home using the home Wi-Fi internet connection. If needed, your child may also enrol at school, using the school guest Wi-Fi service, EQGUEST.

#### **How much home internet data allowance does Intune use?**

A small amount of data is required to both enrol your child's device into Intune and subsequently to use Intune at home to access school email and learning applications. Home data allowance will be required if your child is accessing websites and school applications; the amount depends on the applications.

#### **Can I have multiple mobile device management tools on my child's device?**

Microsoft Intune does not work if other mobile device management tools are installed.

#### **Can I use parental controls if my child's device has Intune installed?**

Parental controls can be used in conjunction with Intune. Windows has [Microsoft Family](#) to manage screen time and block and manage apps and features on your child's device. For iOS, [refer to parental controls on your child's iPhone, iPad and iPod touch](#) to explore a range of iOS parental control features.

#### **Is there any cost associated with using Intune?**

There is no cost for your child to use Intune. Your child's school may decide to impose charges for supporting BYOx or application licensing costs, however, this is separate from Intune.

#### **What are the requirements for my child's device?**

Your child's device needs to be supported by the manufacturer.

See links below for the manufacturer lists of obsolete and discontinued products.

- For windows devices, refer to [Microsoft's category of discontinued products](#).

# BYOxV2 – Parents and Carers Fact Sheet

## Getting your child's device ready for school

Department of Education

- For Windows and MAC devices, you will NEED local admin rights to successfully enrol into InTune. (you can remove admin rights after the device has been confirmed connected at school)
- For Apple and Mac devices, refer to [statement of vintage and obsolete products](#). Note for Apple, that only iPads, iPhones and Mac devices are supported by the BYOxV2 solution.

Update the operating system on your child's device to latest available operating system. Windows 10.1607+, iOS 11+, MacOS 10.12+ operating systems are compatible with the BYOxV2 solution.

